



Developing Leadership Competencies

15. CULTURAL AWARENESS

Competency Descriptors by Level - Under Development

Public Service Courses

- Managing in a Diverse Workforce (0550 - Statistics Canada)

Books

- ***Intercultural Interactions: A Practical Guide. Second Edition***, Kenneth Cushner and Richard W. Brislin (Sage Publications, 1996)
- ***Managing in Different Cultures: How Managers Can Succeed by Understanding Themselves and Those They Manage***, P. Christopher Earley and Miriam Erez (Oxford University Press, 1996)
- ***Understanding Cultural Differences***, Edward T. Hall and Mildred Reed Hall (Intercultural Press, 1990)
- ***Cultures and Organizations: Software of the Mind***, Geert Hofstede (McGraw Hill, 1997)
- ***Success for the New Global Manager: How to Work Across Distances, Countries, and Cultures***, Maxine Dalton, Chris Ernst, Jennifer Deal, and Jean Leslie (John Wiley & Sons, 2002)
- ***Tempered Radicals: How People Use Difference to Inspire Change at Work***, Debra E. Meyerson (Harvard Business School, 2001)

Articles

- The Global Power of Tribes: An Interview with Joel Kotkin, <http://www.pfdf.org/leaderbooks/121/fall96/kotkin.html>
- Everyday Leaders: The Power of Difference by Debra Meyerson, <http://www.pfdf.org/leaderbooks/121/winter2002/meyerson.html>

Videos

- Dealing with Diversity (LearnCom)
- Village of 100 (David Smith)
- Fostering Team Diversity (International Telefilm)