

## PERSONNEL MANAGEMENT BUREAU 6. Services Centre

## MEDICAL APPOINTMENT COORDINATION Delivery Standard

PERSONNEL MANAGEMENT BUREAU

Overview

Assignments Division

Recruitment, Counselling & Promotion Division

FSD Policy & Administration Division

Executive Pool/Heads of Mission Division

> Services Centre

Employee Assistance Program 1. Arrange medical appointments with Occupational Health and Safety Agency (Health Canada) for DFAIT/ administrative arrangement personnel, assigned to and returning from abroad

2. Liaise between Department,

divisions, employees and

Occupational Health and

Safety Agency (Health Canada)

Within 5 days of on-line request (PeopleSoft)

Approximately 20 days for Health Canada to confirm results

Preliminary reply within 2 days of initial request

## **DOMESTIC RELOCATIONS**

## Delivery Standard

1. Coordinate relocations within Canada for new recruits, employees and their families

Schedule appointment within 5 days of receipt of travel authority (usually require more than 1 interview)
Transit time of HHE effects will vary depending on location



2. Provide financial disbursements to new recruits and employees for relocation

Contact client within 2 days of receiving letter of offer



3. Provide guidance with claims for accountable advances

Respond to initial enquiry within 2 days

