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EMPLOYEES

(POSTAL SURVEY)

- STRATIFIED SAMPLE DESIGN AND SELECTION
 - MINIMUM OF 400
 - R & D TO DEVELOP EXEPCTATIONS LIST
- o FOCUS GROUPS TO AUTHENTICATE LIST
 - 2 IN TORONTO
 - MANAGEMENT
 - LABOUR
- o QUESTIONNAIRE DESIGN (FRENCH AND ENGLISH)
 - SELF-ADMINISTERED POSTAL SURVEY
 - APPROXIMATELY 10 TO 15 MINUTES TO COMPLETE
 - 3 OPEN-ENDED QUESTIONS
- o PRE-TEST OF 25/QUESTIONNAIRE MODIFICATION