

V - CONCLUSION

This Strategic Plan has suggested a number of ways in which the management of the Passport Office, in concert with all its employees, can prepare for change and be ready to embrace it. By following these guidelines we will be able to approach the challenges of the next five years without sacrificing long-term goals.

The Strategic Plan is submitted to the Passport Office Advisory Board for review and recommendation for approval by the Under-Secretary of State for External Affairs. It will be reviewed as necessary to ensure that the Passport Office continues to be a vital organization providing high-quality service into the 21st century.