## PREFACE

The report documents the results and the approach followed during a study intended to assist in developing the program evaluation function in the Department of External Affairs. Much of the work was performed by a small study team, led by the Bureau of Management Consulting with staff of the Office of Evaluation and Audit participating.

The opinions expressed, the inferences drawn, and the recommendations contained in this report are those of the consultants involved, and may not necessarily be shared by the Head, Evaluation and Audit.