

### REGIONAL SERVICE CENTRES

To improve service and control, the delivery of financial services has been centralized in the United Kingdom (at London), France (at Paris), and the United States of America (New York served by Washington). During 1985, financial activities for all posts in Germany will similarly be centralized at Bonn.

The term the Department has commonly used to describe this centralization of financial activities is regionalization. Specific benefits through regionalization include:

- reduction of the administrative workload at posts, with resource redeployment to higher priority activities including management of budgets and forecasts;
- centralization of letters of credit, banking administration, auditing of accounts, and cheque issuance;
- elimination of the monthly post financial returns currently required;
- reduction of costs for letter of credit administration;
- improved financial administration information for control and analysis; and,
- improved cash management and savings on currency purchases.

The overall objective of regionalization of financial services abroad is:

- to improve financial administration in terms of financial control, financial services, and the delegation of Receiver General responsibilities for operations abroad.