

SERVICE OUTPUT ANALYSIS

J -

ACTIVITY: *J. Direction and Management of Library*

SERVICE:

CURRENT SERVICE LEVEL:

PYs:  
2.9

Description: *Direction and management of a library service having 34 PYs, an annual operating budget of \$1 million and a collection of 1.2 million items.*

Rationale: *To ensure the effective planning and the efficient organization and operation of the departmental library service.*

Output Volume:

Normal Expected Turnaround:

SERVICE LEVEL OPTIONS

PYs:

Minimal: *Provide library services to Headquarters only.*

Standard: *See current service level.*

2.9

Superior: *More explicit promotion of library and its existing range of services.*

2.9

RELATIONSHIP TO OTHER SERVICES:

IMPLICATIONS OF SERVICE ALTERNATIVES: *Reduction of library services would adversely affect the range and quality of information available to officers and would lead to inefficient information - seeking alternatives.*

OBSERVATIONS: