- Can you prepare all the necessary export documentation yourself or would you prefer having an intermediary do it on your behalf for a small fee?
- If you have your own fleet of trucks, can you spare one for a long haul and will you be able to arrange a return load?
- Is your own fleet of trucks available to haul the goods short distances to carriers' local or American border terminals?
- If you are thinking of using your own fleet, have you worked out a "per mile" truck operating cost to compare to rates charged by carriers and intermediaries?

## Questions for or about carriers:

- Is the carrier well established and experienced (i.e. does it have a track record)? Can it provide references?
- Is there more than one company offering service on a particular route and, if not, are alternate routings and carriers available?
- Have you sought out carriers who would normally return to Mexico or the Southern U.S. empt
  ý and who are willing to offer attractive rates on backhauls?
- Does the carrier have legally licensed operating authority to haul goods on the route?
- Does the transportation company offer:
  - through rates and bills of lading?
  - proper equipment on demand?
  - computerized shipment tracing?
  - a guaranteed delivery schedule?
  - sufficient insurance coverage (liability)?
  - discount plans?
  - customs brokerage and export documentation services?
  - other unique services?
- Will the goods be shipped directly from origin by the carrier, and if not, how many (and which) carriers will be involved?
- If several carriers are to be involved, who has responsibility (liability) for the safe delivery of the goods?