

McWilliam Rosalind –  
 Official Languages Testing Assistant.....934-9470  
 Boily Cynthia – Official Languages  
 Testing Coordinator .....934-9472

**CFSS Centre for Corporate Services Learning**

Lester B Pearson Tower B Ground  
 Main/General Inquiries.....944-5360  
 FAX .....944-3211  
 Web Page Address (URL)..... www.cfsi-icse.gc.ca

Ratcliffe Vivien – Acting Director .....944-5361  
 Cellular .....769-4550  
 Vacant – Administrative Assistant .....944-5360  
 Mackin Michael – Educational  
 Technology Programmer.....944-5366  
 Simard Nicole – Contracting and  
 Software Licensing Coordinator.....944-3078

**Application Development Unit**

Altherr Carole – Team Leader/Webmaster .....996-2476  
 Vacant – Administrative Assistant .....944-0338  
 Malette Gilles – Evaluation/LES Coordinator .....944-5329  
 Vacant – HRMS Information Analyst .....995-9808  
 Meyer Bill – Programmer Analyst.....992-8228

**Enterprise Resource Planning Unit System  
 (IMS, SMS, HRMS)**

Lester B Pearson Tower B Ground  
 Forcier Lyne – Head – ERP Training .....944-0340  
 Beaulne Ginette – ERP Learning Specialist (Jr) ..944-0742  
 Emond Michel – E-Learning Course Developer...944-2401  
 Keeler Lynn – ERP Learning Specialist (Sr) .....944-3101  
 Legault Ronald – ERP Learning Specialist .....944-0343  
 Scott Brian – ERP Learning Specialist .....944-7033  
 Séguin-Doré Monique –  
 ERP Learning Specialist (Jr) .....944-2834  
 Villeneuve Brigitte – ERP Learning Specialist ....944-1153

**Information Management Technology Training Unit (IMT)**

Lester B Pearson Tower B Ground  
 Morin Marie – Head – IMT Training Unit .....944-1746  
 Champagne Paulette – Education Specialist.....996-5706

Cule Anita – IMT Learning Specialist.....944-0342  
 Lance Shirley – E-Learning Course Developer...944-2668  
 van den Ham Ginette –  
 IMT Learning Specialist (Jr) .....992-8927

**Resource Management Training Unit**

Lester B Pearson Tower B Ground  
 Jameson Nikki – Acting Head –  
 Resources Management Training .....944-0616  
 Whissel Marie-Eve – Administrative Assistant...944-7036  
 Bisson Gilles – Training Assistant –  
 Resource Management .....944-0742  
 Carroll Mike – Education Specialist .....944-2407  
 Guevin Isabelle – Program Manager –  
 Administrative Assistant  
 Development Program .....944-1123  
 Thorpe Nancy – Program Manager –  
 Locally Engaged Staff.....944-2645  
 Tremblay Dany – Program Manager –  
 Management /Consular  
 Development Program.....944-5345  
 Wright David – Education Specialist .....996-7587  
 Vacant – Administrative Assistant.....995-9808

**DRC Office of Prevention and Conflict Resolution**

270 Laurier 8  
 FAX .....946-6041  
 Raymond Rae – Director .....957-8424  
 Cellular .....852-2098  
 Madore Louise – Administrative Officer .....946-0544  
 Williams Andy –  
 Conflict Management Practitioner.....946-0810  
 Bérubé Andrée –  
 Conflict Management Practitioner.....946-9502

**HAM Area Management Office – Human Resources**

Lester B Pearson Tower D 4  
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 Internet Address..... ham@international.gc.ca  
 Brassard Christine – Director .....944-9115  
 Fyfe Gayle – Unit Assistant.....995-3168  
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