

In the second phase, completed by September 1983, a pilot program for the automation of administrative manuals was implemented, which allowed project management to evaluate both hardware and software, as well as user response.

This will begin in the third phase of the trial, which is being implemented during 1985.

Less Taxing?

The workstations include Displayphones for managers, and video display terminals with SL-1 telephone sets for knowledge workers and support staff. The Displayphone is a unique integrated telephone and data terminal. Connected by an SL-1 PBX switch, it can access remote host systems and permit electronic mail and messaging. The equipment combines

Mr. Commins said because the results of the trial have been "very positive," plans are already underway to expand the system, linking managers in departmental regional offices across the country into the integrated network.

