

- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.

EMERGENCY CONSULAR SERVICES

Emergency consular assistance is available 24 hours a day, seven days a week. Outside office hours, your call will be transferred to our Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand, or you will be asked to leave a

message for a return call. Either way, you will receive a prompt response. If you leave a message, make sure it is clear and that you provide a telephone number or contact address.

In some countries, you can use a toll-free number to reach us in Ottawa, or call us collect at **613-996-8885** (where available).

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.

See pages 34 to 61 for a list of Canadian government offices abroad.



SAFE-TRAVEL PUBLICATIONS



Are you planning to travel, study, work, or retire abroad? Our publications will help you prepare for a safe, successful, and healthy journey.

To order print versions, call **1-800-267-8376** (in Canada) or **613-944-4000**. To download copies of our publications, visit:

WWW.TRAVEL.GC.CA