



CONSULAR ASSISTANCE

The Consular Affairs Bureau is committed to providing assistance while you are abroad. It has over 270 offices worldwide where consular officials are ready to help you if needed. In some instances, there may be a fee for services.

might be and you could be implicated.

- Know where you are and where you are going at all times. Carefully plan road trips in advance.
- Keep valuables out of sight, and never leave them in a parked vehicle or in your room. Use the safety deposit box at your hotel.
- Do not display large amounts of cash or wear expensive jewellery. Use a money belt or a case with hidden sections to conceal them.
- Do not carry your passport, tickets, identification documents, cash, credit cards and insurance papers together. Keep them separate so that in the event of theft or loss you do not lose everything.
- Make copies of your credit card and ATM numbers so they can be cancelled quickly.
- If you must use an ATM, do so during business hours at a location inside a bank, supermarket or large commercial building.

Consular staff can:

- notify your next of kin, with your authorization, regarding an accident, imprisonment or death, keep them informed, and let them know whether—and how—they can help;
- contact relatives or friends on your behalf and ask them to send you emergency funds, at your request;
- help you during emergencies such as natural disasters or civil and military uprisings;
- help locate missing persons;
- assist with medical emergencies and provide a list of local English-speaking doctors (if available);
- direct you to sources of information about local laws, regulations, cultural customs and visas;
- replace passports (fees apply). However, not all offices are authorized to issue regular passports;