

It will be noted that in the week ending 28th December, 1956 and in the following week (ending 4th January, 1957) the number of claims pending rose sharply. This was due to two main factors,

(1) The staff engaged in computing claims were off for the Christmas and New Year holidays, respectively, and in each of the two weeks worked only 3 days or 60 per cent of the normal working time. However, more than 40 per cent of the weekly production was lost because some of the evening overtime usually worked at this time of year was lost in addition.

(2) There was a heavy intake of claims due to the C.P.R. work stoppage.

It will be noted also that the number of active claims rose almost 90 per cent (from 215,378 to 398,244) from the end of November to the end of December.

The significant figures in the statement before you are those against items 5(c) and (d). Because of the work load we excused offices from making detailed analyses of the reasons for claims pending over one payment due, for the month of January.

We have here, however, an analysis of those in items 5(c) and (d) combined for the week ending 7th February, and this reads as follows:

	Number	Percentage
(1) C.P.R. Claims (other than labour disputes) .....	3,139	40%
(2) Labour Disputes .....	1,876	24%
(3) Computed but not yet adjudicated, or adjudicated but not yet posted statistically .....	1,274	16%
(4) Book Missing .....	539	7%
(5) Foreign Contributions, rebuilding contributions clarifying incorrect numbers, etc. ....	469	6%
(6) Further information required ..	190	2%
(7) Contentious Cases .....	311	4%
(8) Miscellaneous .....	48	1%
TOTAL .....	7,846	100%

I might explain that item (4) refers to contributions that are in another region from that in which the claim was filed.

NOTES:

(1) These C.P.R. claims are cases on which we were still attempting to locate contributions for the claimants involved. Many of these claimants did not even know their insurance number and some of them gave wrong payroll and insurance numbers and we exhausted all attempts to locate their contributions. This reached the point where we were compelled to notify the claimant that he must himself obtain a record of his current contributions from the C.P.R. at which time we would reopen his claim.

(2) These are claims of the C.P.R. engineers who were disqualified. All of the notices of disqualification had not been sent to the claimants at the date mentioned, namely, 7th February, but all have now been cleared. Of course, no money was payable in these cases.

(3) These are claims on which computation has been made but the insurance officer's decision had not been rendered or the decision having been rendered, the results had not been posted to the register (from which these