

- I am happy to note that I sense an increasing understanding for our difficult situation and a will to get serious at public service reform.
- But there are many things we can do ourselves to make the place more human and more conducive to the good management of people.
- We must improve our internal communications to promote a sense of participation, foster a team spirit and take advantage of the human wealth which we have in this organization.
- We must achieve a better balance between the work place and personal life so that our people do not feel under permanent pressure in an unacceptable way.
- And we must integrate values and ethics in our work so that we have a healthy organization which minimizes insensitivity arbitrariness or harassment.
- The Executive Committee is looking at each of these dimensions and we have developed a plan to speed up specific human resources reforms in the short term.