

SECTION ONE

1. First of all, in terms of travel outside of Canada either for business or pleasure, what services if any are you aware of that the Government of Canada has which such travellers may use or do use? (DO NOT READ LIST: CHECK AS MANY AS APPLY)

Passport service
Service of a Canadian Embassy/
Consulate

☐ 17-1
☐ 2

Others: _____

☐ 3

(Write in)

- 2a) Within the past five years, have you or has any member of your household obtained a Canadian passport?

Yes ☐ 18-1

No ☐ 2 GO TO Q. 3.

- 2b) Overall, how satisfied were you with the services of the Passport Office? Were you...

Very satisfied
Somewhat satisfied
Not satisfied at all

☐ 19-1
☐ 2
☐ 3

- 2c) While abroad, did you ever use the services of a Canadian Embassy or Consulate?

Yes

☐ 20-1 GO TO Q.3

No

☐ 2

- 2d) If 'No', And if you encountered a problem while travelling abroad, would you call a Canadian Embassy or Consulate?

Yes ☐ 21-1

No ☐ 2

Dont't know ☐ 3

- 2e) Please explain _____ 22

_____ 23

- 3a) How interested would you say you are in events or issues on the international scene. Are you...

Very interested
Somewhat interested

☐ 24-1
☐ 2

Not interested at all

☐ 3 GO TO Q.4.