

Quality of service has remained good. The proportion of repairs effected within 24 hours improved to 69.4%. Further, the proportions of calls obtaining dialling tone within 3 seconds were 99.85% for calls made through digital lines and 98.05% for calls made through electromechanical lines.

A.8.2. Objectives 1992 - 1997

The Development Plan comprises the following objectives:

- To satisfy fully the existing demand for basic telephone service, improving its quality and reliability.
- To increase substantially the provision of specialized telecommunications services required by institutional and corporate customers.
- To consolidate the leadership position achieved in the cellular telephone market introducing new products and services in the wider market of mobile communications services.
- To offer new, advanced value-added services to all subscribers of the basic telephone network.

A.8.3. Means and Policies

To bring about such objectives CTC intends:

- Placing in service 777,000 new digital telephone lines.