

CONNEXIONS

INFORMATION MANAGEMENT AND TECHNOLOGY NEWSLETTER OF THE DEPARTMENT OF FOREIGN AFFAIRS AND INTERNATIONAL TRADE

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RETOURNER A LA BIBLIOTHEQUE DU MINISTERE

Library Client Services

information services *in* support of Department programs and to the public

The Link

Library information services online

On August 28, Gordon Smith, Deputy Minister of Foreign Affairs, will launch the Library's site on the DFAIT Web. The Link (Library Information Network Kiosk) is a gateway to information services available through the Jules Léger Library. The URL or address is:

<http://infoweb.magi.com/~research/link/openlink.htm>

Under the Link Main Menu, click on Library Catalogue, and you can access the Library's collection of holdings. This menu-driven system enables you to retrieve material by author, title, subject, and keyword, and to print the list of documents found. Access DFAIT, an in-house online index to departmental news releases, statements and speeches dating from 1985, provides broad subject access to this important collection of papers which illustrate Canada's foreign policy. Are you in need of a selective bibliography on The General Agreement on Trade in Services (GATS), for example? Simply click on Bibliographies and you will find the comprehensive list of books, articles and papers that you need to undertake your research.

You can also access The Newsletter under the Main

Menu, a timely and informative guide to "what's new" in the Library. Have you visited the Cyberzone lately? Keep up-to-date with Library acquisitions by checking out New Products (new books and CD-ROMs) & Services, and Upcoming Events, which lists lunch hour information sessions hosted by the Library, such as the recently held, popular demonstration of Reuters' new products.

Department and wider community by enabling clients to search information sources they wouldn't have had access to before – the Library Catalogue, for example, will be of particular value to missions – but we have also enhanced the service we offer our clients by providing them with instant, cost-effective access to our information services and activities."

Services to Clients
a custom-tailored approach to information services in support of client needs

The primary responsibility of the Library is to provide access to information for clients. Given its unique collection of materials in the areas of foreign relations, international trade and international law, its staff of specialized information professionals, and its association with other government department libraries, the Jules Léger Library, the Department's information resource centre, is well positioned to provide information services to its clients, including research in support of

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A library must no longer be regarded as a place but as a service – a service that organizes and supports access to information, the type of service that librarians have always provided and will continue to provide as the "virtual library" becomes a reality.
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Marianne Scott
National Librarian
February, 1994

"Our presence on the Department's Web site is part of the Library's strategy to use technology to help satisfy our clients' information needs," says Camrose Burdon, Deputy Director of Information Services (SXCI). "By establishing this presence, we have not only raised the Library's profile in the

Returning from a mission and need additional computer training? See the HQ Learning Centre schedules for September on pages 9 and 10.

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