

Sales

- sales representatives and agents taking orders or negotiating contracts for goods or services but not delivering goods or providing services.
- buyers purchasing for an enterprise located in Canada/the United States.

Distribution

- transportation operators delivering to the United States/Canada or loading and transporting back to Canada/the United States, with no intermediate loading or delivery within the United States/Canada.
- customs brokers performing brokerage duties associated with the export of goods from the United States/Canada to or through Canada/the United States.

After-Sales Service

- installers, repair and maintenance personnel, and supervisors, possessing specialized knowledge essential to the seller's contractual obligation, performing services or training workers to perform such services, pursuant to a warranty or other service contract incidental to the sale of commercial or industrial equipment or machinery, including computer software, purchased from an enterprise located outside the United States/Canada, during the life of the warranty or service agreement.

General Service

- professionals: with respect to entry into the United States of America, otherwise classifiable under section 101(a)(15)(H)(i) of the *Immigration and Nationality Act*, but receiving no salary or other remuneration from a United States source; and, with respect to entry into Canada, exempt from the requirement to obtain an employment authorization pursuant to subsection 19(1) of the *Immigration Regulations, 1978*, but receiving no salary or other remuneration from a Canadian source.
- management and supervisory personnel engaging in commercial transactions for an enterprise located in Canada/the United States.