

The TCI Export Information Service at 1 888 811-1119 is the place to call for more information about the resources described in the *Roadmap*.

For sector-specific help, see the resources on page 22.

Export Information Service 1 888 811-1119

One call to TCI's toll-free Export Information Service leads to a world of export information, products and services for potential, preparing and experienced exporters. Operated by the network of 13 Canada Business Service Centres across the country, this number connects you to officers in your region who will direct you to the services, programs and information resources that can serve you best. The Export Information Service is available from Monday to Friday from 9 a.m. to 5 p.m., in all time zones. Help is also available by email, fax, TTY (*Contact Us*) or voice-web (*Talk to Us!*). Many Canada Business Service Centre (CBSC) locations also provide a walk-in service. For more information, visit www.cbsc.org.

The Trade Commissioner Service in Canada

International Trade Canada's trade commissioners assist companies seeking to enter, expand or diversify their markets. Located in every province, trade commissioners offer a range of services at no cost, including:

- One-on-one Export Help
- Assistance in Export Financing
- Market and Industry Information
- Trade Fairs, Missions and Events

Trade commissioners also work in more than 140 cities around the world and can help you penetrate new markets abroad (see page 14). To contact your trade commissioners in Canada, call 1 888 811-1119 or visit www.infoexport.gc.ca and select *Our Offices in Canada*.

Regional Trade Networks (RTNs)

Regional Trade Networks are locally-based partnerships of export service providers in every region across Canada. RTNs bring together federal, provincial/territorial and regional governments, industry associations and private sector players to help local businesses succeed in exporting. You'll find a full list of RTNs across Canada on page 24 and at exportsource.ca/rtn. Or call TCI's Export Information Service at 1 888 811-1119 for more information.

Export Development Canada (EDC)

EDC, with its unique trade financial services and valuable global market expertise, is devoted exclusively to helping Canadian exporters and investors doing business around the world. Exporters use EDC's products to ensure they get paid, provide more competitive repayment terms to their buyers, help expand their businesses to new buyers and new markets, and increase their access to working capital. Canadian exporters have been using EDC since 1944, and close to 90 percent of EDC's customers are smaller companies. EDC's main web site is at www.edc.ca. To access EDC's small business services, go to www.edc.ca/SME; for their online services, go to www.edc.ca/online.