

HR POLICY AND OPERATIONS BUREAU

4. Locally Engaged Staff Division

CLASSIFICATION

Delivery Standard

HR POLICY & OPERATIONS BUREAU

Overview

Human Resources Policy Division

Staffing & Classification Division

Locally Engaged Staff Division

Staff Relations
Division

1. Create/classify a new position	
Solicit the Mission for missing data (classification or additional information)	10 days
with all information in the file (job description, organization chart, EXT-145 classification decision, HQ authority)	10 days
2. Reclassification requests	
Missions with delegated authority → DFAIT position request, with complete file provided → OGD initiated request, with	10 days
SMPS authority and completed classification package (monitoring role)	10 days
Missions without delegated authority → DFAIT initiated request, with job description and organization chart provided	20 days
 → OGD initiated request, with SMPS authority, job description and organization chart done 	20 days
3. Classification grievances - regulatory requirement	30 days
4. Request for classification guidance	10-20 days