

Objective : 5. To assess the satisfaction of employees regarding the use of French as a language of work in order to determine precisely which directions to take in this area.
 Objectif :

No. No	Goals Buts	1979-80			Control Dates Dates de contrôle	Comments Commentaires
		Results Projetés	Achieved Réalisés	Résultats Action Suite prévue		
5.1	Conduct of a survey among a cross section of employees in order to analyze the factors prompting Francophones to take professional training in English.	X	X			The survey has shown that most of the courses taken in English by the Francophones consulted were in specialized fields and were seldom offered in French. Moreover, the courses are generally offered outside the Department. Apparently the Public Service Commission offers fewer courses in French than in English, a fact which makes it difficult for the employee to select a date that is suitable to him. The sample group of Francophones who have taken courses in English therefore chose the second language for practical reasons that had nothing to do with their personal preference or with a lack of information on the availability of courses in French.
5.2	Conduct a survey in order to determine: - the day-to-day experience of employees with respect to the use of French; - obstacles to the use of French as a language work.	X	X	M		The survey was conducted among all employees at headquarters who were "officially bilingual" or holding positions identified as "French essential". Exhaustive analysis of the data gathered has not yet been completed. In any case, on pages 10,11 there is a brief presentation of some of the data.

(1) Goal will be: (M) Maintained (R) Revised (E) Eliminated
 But sera: (M) Maintenu (R) Révisé (E) Éliminé
 (2) Dates of: (M) Monitoring (A) Auditing
 Dates de: (S) Surveillance (V) Vérification

No. No
 5.1
 5.2
 (1) Goal But