Experience shows that most people will react to an emergency situation in a sensible manner although each might respond in quite different ways. A simple set of emergency procedures, understood and practiced by both the emergency organization and the occupants, has the best prospect of providing the most coordinated and effective response to an emergency. Building occupants are encouraged to take the time to read and consider these procedures so that the collective response to an emergency will be the safest possible for all concerned.

The Building Emergency Procedures should not be mistaken for the departmental Emergency Preparedness/Crisis Management plans and procedures. The latter may become directly involved in building emergencies under certain circumstances, e.g., if a building-related problem could seriously harm the operations of the department, or if a damaging incident such as a fire requires that a "recovery" plan be instituted, or if the incident is Regional, National, or International in nature.

The following are the priorities of the Building Emergency Procedures.

- Personal safety for all occupants of the Lester B. Pearson Building;
- Protection and preservation of all information, systems and operations considered critical for the fulfilment of the departmental mandate; and
- Safeguarding of all other private and departmental operations and assets.

Pearson building emergency control centre

This is the first number to call for most emergency situations which might involve

Fire — Evacuation

Medical Emergency — Ambulance, Health Unit, First Aid
Bomb Threat — Telephone, Parcel
Police & Security — Crimes, Disturbance, Intrusion
Building Systems — Equipment, Utilities
Disaster Events — Warning, Response, Organizations

Use the "Red Emergency Telephones", telephone 992-1150, or use the Fire Alarm Pull Station as appropriate.