

5. GLOSSARY OF TERMS AND ACRONYMS:

TELEBRAS	Federal holding of all State telephone operators and Embratel.
EMBRATEL	Monopolistic Long Distance and International Carrier.
MERCOSUL	Southern Cone free trade market agreement in negotiation between Argentina, Brazil, Paraguay and Uruguay.
TELEMIG	Minas Gerais State telephone company.
CTBC	Privately owned Central Brazil Telephone company (Southern Minas Gerais State) - .
CRT	Privately owned Rio Grande do Sul Telephone Company.
CETERP	Privately owned city of Ribeirao Preto Telephone company (State of Sao Paulo).
SERCOMTEL	Privately owned city of Londrina Telephone company (Parana State).
CTMBV	Privately owned Vale Telephone Company.
SPC	Stored Program Control.
CTP	Community Telephone Program.
BNDES	Brazilian National Social & Economic Development Bank.
TELEBRASILIA	Federal District (Capital Region) Telephone Company.
TELESP	Sao Paulo State Telephone Company.
VAN	Value Added Network(s).
PBX	Private Branch Exchange.
KS	Key Systems.
mPBX	Micro PBX systems with analog technology.
IOS	Integrated Office Systems.
ACD	Automatic Call Distributors.
SEI	Special Secretariat for Informatics (Now extinct).
DC	Data Communications.
EDI	Electronic Data Interchange.
CPqD	Telebras R & D Centre, Campinas, SP.