

- changes iv, 7-9, 14
- chart 21, 22, F-2, F-12
- CIDA 6, 10
- clarity 20
- class v
- clerk 3, F-4, F-5, G-7
- clerks F-5, F-8, G-7
- client 10, 12, 13, 16, 18, 19, 24, C-4
- clients iv, 1, 2, 6, 9, 10, 12, 13, 17, 18, 24, A-2, A-4, A-7, B-1, B-3, C-2, C-3, C-4, D-1, D-2, D-3, D-4, D-5, D-6, E-2, F-2, F-6, F-10, F-11
- CM 16, G-13
- coaching 16, G-18
- coherence 24, E-2, F-5
- colloquium v, 5, A-6, B-3, G-5, G-12
- commitment C-4, F-8
- communication 1, 2, 11, 16-18, 23, 25, A-4, A-6, G-19
- communications iii, v, vi, 7, 15, 16, 18, 19, 25, 26, B-1, B-2, B-3, C-3, F-11, G-5, G-15, G-19, G-22
- competitive 13
- competitively 1, 2
- completion v, B-3
- conclusion B-3
- conclusions 26
- confirmation v, 26
- consequence 15, 21, 24, A-5
- contacts F-3
- contract vi, 10, 26, B-2, C-5, F-1, F-2, F-8, F-11, G-3, G-7, G-9, G-14
- contractor G-12, G-13
- contractors 18
- contracts C-5, F-1
- contribution 1, 2, 12, 15, B-2
- cooperation 1, A-7, C-4, C-5
- core i, G-12
- cost iv, 1, 2, 4, 6, 10-12, 14, 17, 24, A-2, A-5, A-6, B-1, B-3, C-2, C-3, C-4, C-5, C-6, D-2, E-2, F-1, F-8, F-11, G-7, G-9, G-17
- cost effectiveness 1, 2, 11
- cost recovery iv, 1, 2, 10, A-5, B-1, C-2, D-2
- cost-recovery 6, A-2, E-2
- course iv, 5, 9, 12, 17, 23, 24, 26, A-7, A-8, F-4, F-6, F-7, F-11, G-9, G-12, G-21
- courses 3, 5, 6, 13-15, 17, D-1, E-3, F-11, G-9, G-12, G-13, G-14
- CPD G-15
- Cuernavaca 5, D-4, G-9
- curricula 9
- curriculum 5
- data 17, C-3, F-5, F-8, F-11, G-7, G-21
- day 5, 18, F-4, F-5, F-11
- days 11, 24, C-5, G-1, G-9
- deadlines 23
- Dean i, ii, v, vi, 4, 5, 14, 19, 20, 26, 27, A-1, A-2, A-4, A-5, A-6, A-7, A-8, B-1, B-2, B-3, C-2, D-2, D-3, E-2, E-3, F-3, F-4, G-1, G-2, G-3
- deficiencies 24
- definition i, iv, 11, 13, 18, 23, A-4, A-6, D-3, G-21
- demand 6, 24
- department i, iv, 1-3, 5-10, 12-18, 24, A-2, B-2, B-3, C-2, D-2, E-2, F-1, F-3, F-5, F-8, G-1, G-10, G-18, G-21
- departments 6, 7, 10, 14, 19, A-5
- Deputy Minister i, A-6, A-7, B-1, B-2, B-3, G-1, G-15
- Deputy Minister of Foreign Affairs A-6, A-7
- Deputy Ministers i, iv, 10, 14, 18, 24, A-6, A-7, B-2
- dev A-1, A-4, A-5, A-6
- dev't A-1
- develop 7, 14, 17-19, A-4, A-5, A-7, B-3, C-4, C-6
- development iv, 1-3, 5-12, 14-16, 18, 19, 24, A-1, A-2, A-4, A-6, A-7, B-1, B-2, C-2, D-2, E-2, E-3, E-4, F-2, F-3, F-4, F-5, F-7, F-8, F-11, G-5, G-7, G-9, G-10, G-12, G-14, G-15, G-18, G-21
- DFAIT i, iii, iv, v, 1-5, 9, 10, 12-14, 17-19, 24, A-2, A-3, A-5, A-6, A-7, B-1, B-2, C-2, C-4, D-2, E-2, F-4, F-13
- DG B-2
- DGs 4, 5
- diplomacy F-7
- diplomatic v, 7, 18, 19, A-6, B-3, G-3
- directive v
- Directors 4, 5, A-2, A-6, D-2, F-4, G-3, G-12
- documentation iii, 20, 23, G-24
- duration v, A-4, A-5, F-5
- duty 7
- education 3, 8, 9
- effective communication 1, 2, 11
- efficacy v
- efficiency v, 4, 13, A-4
- employee vi, B, 10, 12, 16, 24, 26, C-5, F-1, F-5, G-17
- employees iv, v, 1-4, 6-9, 14-16, 19, 24, B-1, B-2, C-4, C-5, F-1, F-2, F-5, F-9, G-9, G-19
- employment equity 9, 10, 15, F-4
- encumbrances 6
- entry-level 5
- environment 7, 9, 10, 12, 24
- equitable 11
- errors 24
- establish iv, 3, 17-19, A-5, C-3, C-5
- ethical 5, 8
- EX 19, F-3, F-7, G-3, G-10, G-14
- excellence 1, 2, 9, 11-13, 16, A-2, F-3
- executive iv, 18, A-1, A-4, A-5, A-6, A-7, A-8, B-2, C-4, C-5, D-6, F-3
- executive summary iv
- expérience 3, B-1, B-3, E-3
- expert 12, A-7, F-6
- experts 3, 4, B-2, D-5, F-7, F-11