

Finally, articulation of key systems and key business processes has not been documented for the whole organization. In instances where it is detailed, information may be out of date.

Complex Business Conditions

There are a large number of stakeholders involved in ensuring adequate capability to recover from an emergency. In general, there is a lack of interoperability between areas of the Department and with other government departments.

There is very little capacity for response to some situations. Physical and financial constraints limit DFAIT's ability to address some of these physical safety issues including the cost of rebuilding the HQ. Another complexity in planning for responses is the high level of dependency the Department has on outside actors to maintain services such as servers and communications equipment to name a few. Certain programs have off-site server backups but there is no off-site redundancy for the servers housed at HQ.

This risk is compounded by Risk 2: Safety & Security.

Current Risk Mitigation

BCPs exist in some missions, however, many of those need updating.

There is an inter-Departmental Emergency Response Committee in place and the BCP unit in Public Works and Government Services Canada (PWGSC) conducts audits on Departments' BCPs.

Building condition reports and Threat and Risk Assessments (TRAs) are conducted regularly.

IT Renewal is ongoing and IT assets are being renewed cyclically.

Contingency Planning initiatives underway include:

- Standard Operating Procedures to deal with some situations have been developed and staff training and awareness of security issues is ongoing
- Some branches have in place duty rosters for after-hours service or response for security and IT Systems