

- Share experience with the development and delivery of public services, health care in particular.

Conferences and exchange programmes (aimed at training and education) could be among the mechanisms which effectively expose our values. The focus on the development of human resources is especially pertinent to the changing political culture in the Philippines.

Governance and poverty reduction programmes should be targeted at the most marginalised people, including women and Indigenous Peoples, who have had very little protection at the present.

The participants specified 6 public and private areas where Canadian expertise (and know-how) could have an especially positive impact:

- electoral reform
- judicial and legal reform⁴
- tax management (collection)
- public finance systems (to ensure transparent and fair bidding practices, for instance)
- reform of the banking sector
- environmental protection (and management, including garbage removal)

There is a role for international organisations, including the Asian Development Bank and the World Bank. Two views were presented in respect to the role of the World Bank in rooting out corruption. The first supports the claim that imposing "no corruption" conditionality on loans is effective in changing the behaviour of government officials. The second view is sceptical. It charges the World Bank with complicity when dealing with corrupt governments.

A point was made that Canada can only catalyse change, not drive it. Long term solutions will have to be found in the Philippines.

Throughout the day-long discussion, participants suggested that Canada uses its leading edge in Information and Communications Technology to achieve its policy and programming goals. The use of technology was promoted in tackling corruption, tax management (and collection), reform of the electoral and public finance systems as well as the banking sector. Some participants pointed out that no matter how good technology may be, the outcome of reforms still rests on those individuals who use and control it. Technology should not be seen as an end in itself.

⁴ On the involvement of judges abroad, see Canadian Centre for Foreign Policy Development, *Expert Deployment to International Peace Operations* (Ottawa, CCFPD, 2000), 1006.12E, and *Report from the Roundtable: Judges and Peace Operations* (Ottawa, CCFPD, 2001), 1006.17E.