

5008-DCL (DCA)

17 August, 1962.

Mr. Bill Pepler, Manager,
Canadian Owners and Pilots Association,
P. O. Box 734, Station B,
Ottawa, Ontario.

Dear Sir:

Thank you for your letter of August 1, bringing to my attention the difficulties experienced by Mr. K. M. Ross, in securing a C. of A. and formal registration certificate for a Cessna T-50 aircraft purchased in Ontario.

Investigation into the matters set out in your letter reveals that the reply to Mr. Ross' request was written and signed by a relatively junior official of the Edmonton Regional Office and was indeed inadequate for the purpose for which it was required i.e., to satisfy the seller as to details of the deficiencies. I have also determined that Mr. Ross made his difficulties known to the senior Regional officials and was in fact given details at the time of the interview and these were later confirmed in writing to Mr. Ross. I am now informed that Mr. Ross was successful in having the necessary repairs made at Edmonton and I understand that the C. of A. and C. of R. has now been issued.

I have also looked into the possibility of favouritism being shown towards the Ontario company by the various officials concerned and can find no evidence to indicate that this was a factor in the drafting of the original reply. On reflection I believe you will agree that the action of one employee does not in fact accurately reflect any lack of desire or willingness on the part of our Departmental employees to deal openly and honestly on all matters coming to their official attention.

Yours truly,

Original Signed by

A. de NIVERVILLE
A. de Niverville,
Assistant Deputy Minister, Air.

RWG/MM