

7) THAT SECURITY MANAGERS BE GIVEN A REGIONAL ROLE IN ORDER TO ASSIST SMALL MISSIONS WITH A HIGH SECURITY RISK.

COMMUNICATIONS:

1) THAT MSD DEVELOP WITHIN THE NEXT THREE MONTHS A MENU OF OPTIONS WITH COSTINGS FOR EACH SMALL MISSION WITH BETWEEN 10 AND 20 USERS TO ALLOW GEOGRAPHIC BRANCHES IN CONSULTATION WITH FUNCTIONAL BUREAUX TO DETERMINE WHICH SIGNET VERSION IS THE MOST APPROPRIATE FOR EACH OF THESE MISSIONS.

2) THAT A PLAN OF ACTION (INCLUDING COST EVALUATION) BE PREPARED BY MSD WITHIN THE NEXT 6 MONTHS IN CONSULTATION WITH THE GEOGRAPHIC BRANCHES FOR MISSIONS WITH 10 USERS OR LESS WHICH ARE NOT EXPECTED TO GET SIGNET IN ORDER TO ENSURE THAT SMALL MISSIONS WITH A HEAVY CONSULAR WORKLOAD ARE PROVIDED WITH THE NECESSARY TOOLS (COSMOS) DESIGNED TO REDUCE THEIR WORKLOAD.

CONSULAR AND PASSPORT SERVICES:

1) THAT A REVIEW OF ALL SMALL MISSIONS BE MADE IN ORDER TO DETERMINE WHICH ONES COULD BE RELIEVED OF DUTY OFFICER FUNCTIONS BY ROUTING CALLS DIRECTLY TO OTTAWA OR TO A HUB. A CAREFUL ANALYSIS OF THE RESOURCE IMPLICATIONS OF THIS RECOMMENDATION SHOULD BE CARRIED OUT BY GEOGRAPHIC BRANCHES, JPO AND ISO.

2) THAT A DETERMINATION BE MADE BY JPO IN CONSULTATION WITH THE GEOGRAPHIC BRANCHES OF THOSE MISSIONS WHICH ARE "FULL SERVICE" MISSIONS AND THOSE WHICH SHOULD OFFER REDUCED SERVICE AND THAT THIS INFORMATION BE INCLUDED IN CONSULAR PUBLICATIONS.

3) THAT A THOROUGH STUDY BE CONDUCTED IN CONSULTATION WITH GEOGRAPHIC BRANCHES TO DETERMINE WHAT WOULD BE THE IMPLICATIONS OF CENTRALIZING PASSPORT ISSUANCE AT EITHER A HUB MISSION OR AT HEADQUARTERS.

4) THAT A DEMARCHE BE MADE TO SEEK THE OBTENTION OF APPROPRIATE AMENDMENTS TO THE CANADA EVIDENCE ACT TO ALLOW NON CANADIANS (LEPS) TO SIGN CONSULAR DOCUMENTS.