

exclusively on Canadian media, such as CBC Newsworld and the Globe and Mail. Insufficient effort was made to communicate directly through the "international" media reaching wider audiences, such as CNN, BBC and BBC World Service, AP and AFP, and Reuters.

Recommendation 18: Successful management of multinational coalitions requires that communications efforts be directed not only to domestic audiences, but also directly through non-Canadian media structures to the international community.

**Observation 19:**           **The Canadian Government created an Interdepartmental Task Force to coordinate Zaire-related activities.**

Three Departments were actively involved in almost all phases of this operation: DND, CIDA and DFAIT. In order to encourage coherent advice, intelligence and communications, and to reduce duplicative and/or contradictory effort, PCO housed an ad-hoc Interdepartmental Task Force. The Task Force had representatives from all three Departments, and was headed by officials senior enough to have direct access to the highest levels of the bureaucracy, and to Ministers.

Recommendation 19: The Interdepartmental Task Force worked well, and should be replicated in similar situations in the future.