

the need for the treatment of irregularities of the teeth. In general, the dental profession, according to the judgments given, meets fairly well the needs in the purely operative and prosthetic procedures, such as restorations and replacements, prophylaxis, and extraction of teeth, but even in these a significant number of laymen find deficiencies. The greatest deficiencies are apparently in (1) the instruction of the public, (2) the care of the soft tissues of the mouth, (3) the co-operation of dentists with physicians, and (4) the treatment of irregularities of the teeth.

The 177 laymen who returned the forms on "Qualities and Traits of the Dentist" place a very high estimate on some qualities and a lower estimate on other qualities. The qualities and traits ranked highest are, for the most part, those which make for a high grade of service. Care and accuracy in work and cleanliness stand at the top of the list. On practically the same plane are placed honesty and trustworthiness in serving patients and keeping up to date on professional work. Certain qualities and traits which are rather personal take high rank, such as avoiding having an offensive breath and having his own teeth well kept. Other traits, such as taste in dress, being interesting in conversation, and having broad intellectual interests, stand near the bottom of the list, but are nevertheless regarded by many laymen as important.

The laymen were also asked to indicate their opinions as to whether they found the listed qualities and traits lacking in dentists. The laymen who replied apparently think dentists do not cooperate sufficiently with one another on difficult cases, either in consultation or in referring patients. A rather high proportion say they find dentists lacking in justice and fairness in charges for their services. Laymen charge many dentists with not keeping up to date in their professional work. An item in which dentists to a large extent are regarded as lacking is broad intellectual interests. From an educational point of view this may have some significance, especially if further investigation should substantiate this opinion. The opinions submitted would lead one to think that dentists generally have a good personal appearance, pleasing personality, self-control, well-kept teeth, refined manners, and good taste in dress. Many special comments submitted by the laymen indicate a very high respect for their dentists. Others,