

to re-paint, and if the carpet is worn, they are the ones to replace it. For the most part, maintenance personnel do not stray from the original interior design specifications; however, on some occasions they have needed to alter the interior design because they did not have the proper supplies (ie. paint, carpet, etc.) or funding available. The question here is; who should be responsible for approving these types of alterations? As it stands now, repair and upkeep is the responsibility of maintenance. They are however expected to consult with the interior designers if they feel their work will alter the intended design. Unfortunately, this consultation is not always happening. Maintenance either does not know that they should consult with designers, when they should consult with them, or why they should. With regards to the last point, maintenance knows what it needs to do and what resources are available to do it. If they cannot find resources to fit with the design specifications, there is nothing a consultation will do except waste time.

(ii) Interior Designers:

As already noted, maintenance personnel are expected to consult with the interior design staff at headquarters if they feel their work will alter the interior design of the Chancery or Official Residence. The reason for this expectation is that the designers understand how a structural alteration will impact on the image a particular design is trying to project. Maintenance personnel may not. They are required to be experts in repair and upkeep, not image projection.

**SUGGESTION:**

*SRMM is ultimately responsible for the maintenance of the Chancery and Official Residences; however, if a maintenance job will alter the interior design standards, SRMD must be involved in the approval process. How? as with the requirements for modification, we feel SRM should consider setting approval guidelines for maintenance. Included in these guidelines should be the statement that before any structural maintenance work can commence in the public areas of the Chancery and Official Residence, it must be approved by SRMD.*