

**PART IV****MISCELLANEOUS PROVISIONS****ARTICLE 11****Administrative Arrangement**

1. The competent authorities of the Contracting States shall conclude an Administrative Arrangement that sets out the measures necessary for the implementation of this Agreement.
2. The liaison agencies of each Contracting State shall be designated in the Administrative Arrangement.

**ARTICLE 12****Exchange of Information  
and Mutual Assistance**

1. The competent authorities and agencies of the Contracting States shall, within the scope of their respective authorities:
  - (a) communicate to each other, to the extent permitted by the legislation which they administer, any information necessary for the application of this Agreement;
  - (b) assist each other with regard to the determination of entitlement to, or payment of, any benefit under this Agreement, or the legislation to which this Agreement applies; and
  - (c) communicate to each other, as soon as possible, information concerning the measures taken by them for the application of this Agreement and of any changes in their respective legislation which may affect the application of this Agreement.
2. The assistance referred to in sub-paragraph 1(b) shall be provided free of charge, subject to any exceptions to be agreed upon by the competent authorities of the Contracting States in the Administrative Arrangement concluded pursuant to Article 11.

**ARTICLE 13****Confidentiality of Information**

Unless otherwise required by the national statutes of a Contracting State, information about an individual which is transmitted in accordance with this Agreement to the competent authority or agency of that Contracting State by the competent authority or agency of the other Contracting State shall be used exclusively for purposes of implementing this Agreement and the legislation to which this Agreement applies. Such information received by a competent authority or agency of a Contracting State shall be governed by the national statutes of that Contracting State for the protection of privacy and confidentiality of personal data.