



**Canada Direct Access Numbers**

When you're abroad, making calls to Canada or other countries can be difficult because of language problems or unpredictable long distance rates and hotel surcharges.

With the *Canada Direct* service, you get:

**Canadian rates** – which are lower than overseas long distance rates in most other countries. (Check country-to-country rates with the *Canada Direct* operator for calls to adjacent countries.)

**Canadian operators** – who will serve you in either English or French.

**Choice of billing** – to your *Calling Card*™ phone card, or collect if you're calling Canada. Or, you can use a HELLO!™ Phone Pass, the pre-paid long distance card (from May 1, 1995, pending CRTC approval).

**A fast and easy way** – to call home or to call other countries.

**How to use Canada Direct**

- 1 Refer to the chart. Make calls to Canada from any country on the chart. Make calls within a shaded country, or from that country to most other countries in the world.
- 2 Find the *Canada Direct* Access Number for the country **YOU ARE IN**. Check the legend for an explanation of the symbols.
- 3 If you are in a hotel, follow hotel instructions to get an outside line. (Some hotels may apply a surcharge to each *Canada Direct* call.)
- 4 Dial the *Canada Direct* Access Number.
- 5 A Canadian operator will answer and provide service in your choice of either English or French. Use *Calling Card* service or HELLO! Phone Pass to place calls (calls to Canada **only** can be placed collect.) For information on placing HELLO! Phone Pass calls, refer to its user guide.
- 6 Calls to Canada are billed at operator-assisted rates. Time of day discounts apply, based on the time and day in Canada. *TelePlus Overseas*™, *Real-Plus*™ and *Advantage*™ discounts also apply (except for collect calls).



- 7 For country-to-country calls, the first leg (from originating country to Canada) is charged at operator-assisted rates, subject only to time of day discounts. The second leg (Canada to terminating country) is charged at country-to-country calling rates. (N.B. Both legs are billed for the entire duration of the call.)

**Legend**

- ◆ Wait for a second dial tone.
- Service available on dedicated phones that display the *Canada Direct* symbol.
- Service only available on public pay phones.
- ▲ Public phones require coins or phone card.
- Country-to-country calling available from a shaded country to locations within that country or most other countries (some restrictions may apply).

Anguilla ■	1-800-744-2580
Antigua ■	1-800-744-2580
Argentina	001-800-222-1111 (from all major cities)
Australia	1-800-551-177 1-800-881-150
Austria ▲	022-903-013
Azores	05-017-1226
Bahamas	1-800-463-0501
Bahrain	80-01-00
Balearic Islands ▲	900-99-0015
Barbados ■	1-800-744-2580
Belgium ▲	0-800-1-0019
Belize	558 – Hotels or *6 – Pay phones
Bermuda ■	1-800-744-2580
Bolivia ▲	0-800-0101
Brazil	000-8014
Canary Islands ▲	900-99-0015
Cayman Islands ■	1-800-744-2580
Chile	123-00-318

China	108-186
(from all major cities)	
Colombia	980-19-0057
Costa Rica	0-800-015-1161
Croatia	99-380-001
Cyprus ▲	080-900-12
Czech Republic	00-42-000-151
Denmark ▲	80-01-00-11
Dominica ■	1-800-744-2580
Dominican Republic	1-800-333-0111
Egypt	365-3643
Ecuador	999-175
Fiji	004-890-1005
Finland ▲	9800-1-0011
France ▲	19◆ 00-16
	†Automated 19◆ 02-16◆
Germany ▲	01-3000-14
Greece ▲	00-800-1611
Grenada ■	1-800-744-2580
Guadeloupe	19◆ 00-16
Guam	950-1604