

Distance Learning by Programme

| | Sessions | | Students | | Student Days | |
|--|-----------------|------------|-----------------|--------------|-----------------|--------------|
| | with instructor | self pace | with instructor | self pace | with instructor | self pace |
| Core Skills | 5 | 7 | 12 | 7 | 13 | 13 |
| Consular Administration | 0 | 2 | 0 | 262 | 0 | 87 |
| Financial Management | 49 | 39 | 131 | 246 | 27 | 85 |
| Foreign Languages ¹ | 45 | 0 | 45 | 0 | 178 | 0 |
| Human Resources Mgmt | 0 | 40 | 0 | 642 | 0 | 335 |
| International Business Development & Trade and Economic Policy | 0 | 7 | 0 | 114 | 0 | 41 |
| Intercultural Training | 0 | 2 | 0 | 40 | 0 | 20 |
| Integrated Management System | 226 | 48 | 1,033 | 378 | 644 | 135 |
| Int'l Security & Cooperation | 0 | 4 | 0 | 10 | 0 | 10 |
| Information Management/Technology | 350 | 117 | 1,443 | 2,391 | 1,329 | 804 |
| Official Languages ¹ | 59 | 0 | 188 | 0 | 731 | 0 |
| Public Diplomacy | 0 | 1 | 0 | 10 | 0 | 20 |
| Property & Materiel Management | 0 | 4 | 0 | 67 | 0 | 640 |
| Total | 734 | 271 | 2,852 | 4,167 | 2,922 | 2,190 |

¹ - Foreign and official language figures include training that has crossed over fiscal years which inflates the number of deliveries and participants.

Trend in Reporting for Online Learning

Online training is a growing part of CFSI's services. Though online courses are often structured like a classroom course, students have found that such content does not need to be viewed in a linear fashion. Specific knowledge is often sought to help resolve such small problems that "attending" an entire course would be regarded as overkill. In addition, training centres have started providing students with online documentation and support tools that extend the usefulness of a training session well into their workday.

This new approach to learning suggests a new approach for reporting. In previous years, learning reports were focussed on training days and numbers of students and sessions. Such metrics help us understand classroom activity, but new metrics, used as of last fiscal year, are needed to present the level of online environment activity. Such activity will be tracked via the number of visits and the average time spent on each page. This will help identify time spent by visitors to our website exploring course material and inform us about topics of interest to them.

