

## TABLE OF CONTENTS

<u>Chapter</u>	<u>Page Number</u>
I. INTRODUCTION AND OBJECTIVES	
1.1. Project Objectives	1
1.2. Report Structure	1
1.3. Market Perspective	3
II. DESCRIPTION OF BUSINESS	
2.1. Introduction	5
2.2. National Telecommunication Services and Market Participants	6
2.2.1. National Urban Services	6
2.2.2. Interurban Services	8
2.2.3. International Services	8
2.2.4. Other Services	9
2.3. Public Telecommunication Network	12
2.3.1. Structure of the Network	12
2.3.2. Technical Regulations Classification	12
2.3.3. Hierarchical Organization of the Network	13
2.3.4. Digitalization and Network Expansion	14
2.4. Companies Operating in Chile	15
2.4.1. Basic Telephone Services	15
2.4.2. Other Telecommunication Services	15
2.4.3. Main Market Participants	20
A. CTC	20
B. Entel	38
C. VTR	53
2.5. Regulatory Environment	58
2.5.1. Concessions	58
2.5.2. Legal Proceedings against CTC and Entel	60
2.5.3. Role of the Undersecretary of Telecommunications	67