Access or Connect

A charge based on the message size or the time spent connected to the network, as well as the line speed, protocol, and number of sessions. Access charges are levied both when sending and receiving. Some VANs don't have separate access charges, but have incorporated the cost into their mailbox charges.

Service Level

Many VANs have different prices for mailbox processing and access charges, depending on when service is requested (e.g. prime - day time, or nonprime - night time), and what urgency is requested (e.g. standard or express).

Interconnect

Interconnect charges may take three forms. First, most VANs charge by message size for each message sent to another network. Second, some VANs charge their customer both the send and receive portion (i.e. double the normal charge plus the interconnect surcharge). Third, some VANs surcharge for express interconnect service.

Additionally, some VANs have set-up fees and monthly fixed charges for maintaining interconnections.

International

Most VANs have surcharges for use of their services outside of North America. In addition, some VANs may charge different prices and use different currencies by country.

Mailbox Storage

A charge based on the size of the message stored in the mailbox that is levied after an initial grace period of a few days.

Administration/Reporting Most VANs have charges for use of administration systems and reporting facilities. Typically, VANs will have special charges for these services and/or will levy access/connect time charges.