

- try to ensure equitable treatment under local laws if you are arrested. At your request, they can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country;
- provide a list of local English-speaking lawyers and information about local legal aid;
- in the event of a crime or death, should there be evidence of suspicious circumstances, they may be able to request a local investigation;
- offer information on the cost of cremation and burial locally, as well as the cost of returning personal effects and remains to Canada; and
- supply a list of local funeral directors.

However, consular staff cannot:

- make travel arrangements;
- pay hotel, medical, travel or other bills or expenses;
- provide compensation or reimbursement for delayed or cancelled travel;
- transfer funds;
- store personal effects or search for lost items;
- help locate and rent apartments;
- obtain visas for other countries;

- acquire local permits or licences;
- investigate a crime or a death;
- get you out of jail;
- post bail, pay lawyer's fees or pay fines;
- give legal advice or choose, recommend or pay for a lawyer;
- accept mail;
- pay for burial, cremation or repatriation costs of a deceased individual;
- provide a tracing service for persons who have simply lost contact with family or friends;
- pay your pensions or arrange your social security payments;
- perform marriage ceremonies; or
- intervene in private legal matters.

Emergency Consular Services

Canadian government offices abroad offer 24-hour emergency assistance. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address. In addition, you can contact the Department of Foreign Affairs and International Trade in Ottawa at (613) 996-8885. You may wish to use the Canada Direct service if it