

"public": The public includes -

1. any individual or group of individuals;
2. any association or non-governmental organization;
3. any corporation;
4. any provincial institution and/or any of its agents;
and/or
5. any municipal body.

While the Official Languages Act makes provision for "feasibility" to be used as a qualification to the provision of service to the public in both official languages because of the development of other official languages policies since promulgation of the Act, the Government now considers that "feasibility" exists and can no longer be regarded as a qualification to the provision of services in both languages. Thus, wherever there is significant demand, departments will institute and/or maintain a capacity to provide services in both official languages.