



Emergency Consular Services

Emergency consular assistance is available 24 hours a day, seven days a week. *Outside office hours, your call will be transferred to our Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand, or you will be asked to leave a message for a return call. Either way, you will receive a prompt response. If you leave a message, make sure it is clear and that you provide a telephone number or contact address.*

In some countries, you can use a toll-free number to reach us in Ottawa, or call us collect at **613-996-8885** (where available).

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.

See pages 23 to 36 for a "List of Canadian Government Offices Abroad."

BEFORE YOU GO

Get Informed

Take time to learn about the political, cultural, and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies, or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see "Going Abroad?" on page 6).

Before you go abroad, we advise you to:

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 23 or visit www.voyage.gc.ca/alt/canoffices.asp).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 37).

Your Canadian Passport

A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member should have a valid passport if you plan to travel outside Canada. Application forms are

Sign Up for Our *Registration of Canadians Abroad Service*

Who should register?

All Canadians travelling or living abroad.

Why register?

So that we can contact and assist you in an emergency abroad, such as a natural disaster or civil unrest, or inform you about a family emergency at home.

How do I register?

To register on-line, visit our website at:

www.voyage.gc.ca

You can also register by contacting a Canadian government office abroad.

Will my information be shared with other parties?

Personal information obtained through registration is confidential and is used in accordance with the provisions of the Privacy Act.

Where can I find out more?

Call **1-800-267-6788** (In Canada) or **613-944-6788**, or contact the nearest Canadian government office abroad.

