

**GRIEVANCE PROCEDURE
DEPARTMENT OF EXTERNAL AFFAIRS**

AUTHORIZED REPRESENTATIVES

PASSPORT OFFICE

Ottawa

	First Level	Intermediate Level	Final Level
PAFSO Members	Chief Passport Officer	N/A	PDM
PSAC Members	Chief Passport Officer	N/A	PDM
ESSA Members	Chief Passport Officer	N/A	PDM
IBEW Members	Chief Passport Officer	N/A	PDM
PIPS Members	Chief Passport Officer	PDF	PDM
EXCLUSIONS	Chief Passport Officer	N/A	PDM
CHIEF PASSPORT OFFICER	PDA	N/A	PDM

Regions

	First Level	Intermediate Level	Final Level
PAFSO Members	Regional Passport Officer	N/A	PDM
PSAC Members	Regional Passport Officer	N/A	PDM
ESSA Members	Regional Passport Officer	N/A	PDM
IBEW Members	Regional Passport Officer	N/A	PDM
PIPS Members	Regional Passport Officer	Chief Passport Officer	PDM
EXCLUSIONS	Regional Passport Officer	N/A	PDM
REGIONAL PASSPORT OFFICER	Chief Passport Officer	N/A	PDM