



# Management Roles in DFAIT

## DIRECTOR GENERAL LEVEL

### The Director General Role at DFAIT

At Headquarters	Abroad
<ul style="list-style-type: none"><li>• Play a strong corporate management role</li><li>• Have a strategic, long-term focus</li><li>• Issue management:<ul style="list-style-type: none"><li>- Manage increasingly complex issues</li><li>- Maintain close links with DM/ Minister on policy issues; take on an advisor role</li><li>- Influence broad policy direction (functional or foreign)</li><li>- Have responsibility for crisis management</li></ul></li><li>• Resource management:<ul style="list-style-type: none"><li>- Have greater scope in financial/ HR responsibilities</li><li>- Teach/coach others to manage issues</li><li>- May have geographical responsibility for a set of countries</li></ul></li></ul>	<ul style="list-style-type: none"><li>• <b>Sample Positions:</b><ul style="list-style-type: none"><li>Heds of Mission (larger missions), Deputy Heads of Mission (large missions)</li></ul></li><li>• Have leadership responsibility for people, property and bilateral relationships in large complex operation</li><li>• Represent the Canadian government<ul style="list-style-type: none"><li>- Symbolize Canadian ethical norms and cultural value</li><li>- Shape the image of Canada in foreign countries</li><li>- Cultivate relationships at the highest level on behalf of Canadian political and social leaders</li></ul></li><li>• Have responsibility for political intervention (briefing the Minister); deal with most urgent, essential issues</li></ul>



### Required CFSI Courses

- **Strategic Leadership Programme**

- Learning Highlights

- Addresses leadership issues within the department