

DATE 09/10/95

958001 Goldfarb Report Update

S.2 Q.5c On the whole, how satisfied were you with the service you received?

BASE: Asked for assistance

REPORT 54

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	15	3	3	7	2	-	10	5	5	5	2	3	13	2	13	-	1	13
TOTAL INTERVIEWS	14	3	3	6	2	-	10	5	5	4	2	3	12	2	12	-	1	12
	100.0	100.0	100.0	100.0	100.0	-	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	-	100.0	100.0
Very satisfied (100)	8	1	3	3	2	-	7	2	4	1	1	3	6	2	6	-	1	7
	58.8	19.4	100.0	42.1	100.0	-	69.9	35.5	82.6	11.5	30.6	100.0	52.4	100.0	52.4	-	100.0	61.2
Somewhat satisfied (66.7)	4	1	-	3	-	-	1	3	1	2	1	-	4	-	4	-	-	3
	28.9	40.3	-	47.1	-	-	11.9	64.5	17.4	48.6	69.4	-	33.4	-	33.4	-	-	24.6
Not very satisfied (33.3)	1	-	-	1	-	-	1	-	-	1	-	-	1	-	1	-	-	1
	4.9	-	-	10.8	-	-	7.3	-	-	16.0	-	-	5.7	-	5.7	-	-	5.7
Not at all satisfied (0)	1	1	-	-	-	-	1	-	-	1	-	-	1	-	1	-	-	1
	7.4	40.3	-	-	-	-	10.9	-	-	23.9	-	-	8.5	-	8.5	-	-	8.5
D.N.S.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Index(Maximum=100)	80	46	100	77	100	-	80	79	94	49	77	100	77	100	77	-	100	79