

17. In your opinion, what is the most important contribution Canada has made to the world in the past five years or so?

- Peacekeeping (39%)
- Foreign Aid/Food/Medicine/Emergency Aid (13%)
- Disasters/Humanitarian Mission by Armed Forces ( 3%)
- Accepting Immigrants/Refugees ( 3%)
- Trade/FTA/NAFTA ( 2%)
- Technology/Science ( 2%)
- Other (12%)
- Don't Know (26%)

18. Canadians are represented in different countries by foreign service officers or diplomats. What services or functions do diplomats perform for Canadians?

- Represent Canada (22%)
- Help Canadian Travellers (15%)
- Help Canadian Business ( 2%)
- Passports ( 1%)
- Immigration ( 1%)
- Negotiating Trade Agreements ( 8%)
- Nothing ( 3%)
- Live Luxuriously ( 1%)
- Other (11%)
- Don't Know (35%)

19. And how would you rate the way Canadian foreign service officers, or diplomats, are representing Canada abroad: very well, well, not very well or poorly?

- Very Well (19%)
- Well (49%)
- Not Very Well (11%)
- Poorly ( 4%)
- Don't Know (17%)

20. Have you obtained a Canadian passport in the last five years?

- Yes (31%)
- No (68%)
- Don't Know (<1%)

21. (IF OBTAINED PASSPORT) When you purchased your passport from the Canadian Passport Office, how satisfied were you with the service you received: very satisfied, fairly satisfied, not very satisfied or not at all satisfied?

- Very Satisfied (68%)
- Fairly Satisfied (23%)
- Not Very Satisfied ( 5%)
- Not At All Satisfied ( 2%)
- Don't Know ( 2%)