PROVISIONS CONCERNING BENEFITS

4. Processing a Claim

The competent authorities understand that:

(i) If a liaison agency receives a claim for a benefit under the legislation applied by the other liaison agency, it will promptly send the claim to the other liaison agency, confirming the date on which the claim was received;

(ii) Along with the claim, the liaison agency will also transmit any documentation available to it which may be necessary for the other liaison agency to establish the claimant's eligibility for the benefit;

(iii) The liaison agency will certify the individual's personal information contained in the claim and will confirm that the information is corroborated by documentary evidence; once the liaison agency transmits the certified form to the other liaison agency, it is exempt from sending the documentary evidence. The liaison agencies will mutually decide the type of information to which this applies;

(iv) A liaison agency will, to the extent it is legally permitted, provide to the other liaison agency available medical information and documentation concerning the disability of a claimant or beneficiary;

(v) In addition to the claim and documentation referred to in subparagraphs (i) and (ii), the first liaison agency will send to the other liaison agency a liaison form which indicates, in particular, the creditable periods under the legislation which it applies;

(vi) The other liaison agency will subsequently determine the claimant's eligibility and will notify the first liaison agency of its decision to grant or deny the benefits.

5. Medical Examinations

The competent authorities understand that:

(i) If a liaison agency requests a medical examination of a claimant or a beneficiary residing in the jurisdiction of the other liaison agency, the other liaison agency will make the necessary arrangements. The examination will be carried out in accordance with the rules applied by the liaison agency making the arrangements. The liaison agency which requests the medical examination will pay for the examination;