

II - VISION, MISSION AND VALUE STATEMENTS

The following corporate statements reflect the philosophy and values of the Passport Office. These statements will guide the Office in the development and implementation of the strategic objectives described in Chapter IV.

OUR VISION

**TO STRIVE FOR EXCELLENCE IN THE PROVISION OF
OUR SERVICES**

OUR MISSION

**TO PROVIDE THE CANADIAN PUBLIC WITH
INTERNATIONALLY RESPECTED TRAVEL DOCUMENTS**

OUR VALUES

QUALITY SERVICE

*We provide quality service that meets or exceeds the
expectations of the Canadian public.*

QUALITY PEOPLE

We are committed to recruiting and training quality people.