

We are:

1. cooperating with other Branches in the Department in the context of the recent Departmental assessment under the theme of "working smarter"

Leader: John Gero

Starting: Summer, 2001

2. identifying, documenting and posting on HORIZONS best practices to support the New Approach at posts

Leader: Peter MacArthur

Starting: Fall, 2001

3. promoting the effective use of hand-over procedures for Canada-based staff departing posts

Leader: John Gero

Starting: June, 2001

4. testing the National Quality Institute Framework for Excellence at selected divisions and posts as pilots, in cooperation with US Branch

Leader: John Gero

Starting: Summer, 2001

We will:

- continue to provide extensive pre-departure briefing to outgoing Heads of Mission and Trade Program Managers, in cooperation with the Canadian Foreign Service Institute

Leader: Ken Sunkuist

Starting: Summer, 2000

- visit posts which require assistance to maximize benefits of the New Approach

Leader: Peter MacArthur

Starting: Fall, 2001