

Human Resources Management Plan. The plan, presently in the embryonic stage, will be tailored to our unique operation, and will address the planning, acquisition, development, allocation, utilization, retention and evaluation of human resources, and an appropriate reward system. Examiner training will be a key consideration.

Communications Plan. We will develop the Passport Office corporate identity, symbols and colours. We will also begin publication of a

newsletter, and take other steps to continue to develop a strong corporate culture and values and foster a sense of affiliation among employees.

Strategic Plan. We will complete the development of a Strategic Plan articulating the long-term strategies of the Passport Office to enable us to respond effectively to the changing environment. The plan will be developed with the participation of the management team of the Passport Office.

PASSPORT OFFICES IN CANADA



- ★ Headquarters and Central Operations
- Passport Offices in Eastern Operations
- Passport Offices in Ontario Operations
- ▲ Passport Offices in Western Operations
- * Passport Offices to open in 1992