

*What is the Passport Office's
new strategic planning process?*

Step 1: In the Passport Office, the process for strategic planning is based on consultation with our managers, employees and other key stakeholders.

Step 2: The Passport Office strategy is to focus initially on four key imperatives. The use of "imperative" denotes the urgency, importance and commitment within the Agency.

Step 3: The Passport Office will link its executive decisions, where possible, to its strategic imperatives and ask for managers' feedback on the effectiveness of implementation.

Step 4: The Passport Office will measure its success against the expectations of our clients, employees, the Department (DFAIT), the government as a whole and private sector associates.