



Our Partners

The **Department of Canadian Heritage** helps protect and promote the world's heritage through its policies and legislation. It aims to ensure that Canadians travelling abroad are aware of the rules that may govern the purchase and export of significant cultural objects they acquire as souvenirs. Visit www.canadianheritage.gc.ca/travel for more information.

The **Drugs and Travel Information Program** is managed by Foreign Affairs Canada. Its goal is to create greater awareness about the consequences of getting involved with drugs while abroad and to discourage Canadian travellers from taking such risks. Visit www.voyage.gc.ca and learn how to plan a safe and enjoyable trip.

Environment Canada administers the Convention on International Trade in Endangered Species (CITES). Environment Canada's role is to ensure that international trade in regulated live animals and plants, including their products and derivatives, does not threaten the survival of the species through over-exploitation and to safeguard these resources for the future through sustainable use. Visit www.cites.ec.gc.ca.

Young people are a Government of Canada priority. **Foreign Affairs Canada's International Youth Mobility Programs** encourage young Canadians to learn new skills that will help them compete in Canada and in the global economy. Whether you are interested in travelling or working in a foreign country, Canada offers various youth programs. For more information, visit www.canada123go.ca or call 1 877 go123go.

Pardon Services Canada is a national legal services company helping Canadians with past convictions remove their criminal records. If you have a criminal record, visiting a foreign country can result in property or vehicle seizure, forfeiture of travel arrangements, detention and deportation. For a free information booklet, call 1-8-NOW-PARDON (1 866 972-7366) or visit www.pardonservicescanada.com.



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The **Public Health Agency of Canada's Travel Medicine Program** assesses the public health risk for Canadians travelling to, or residing in, other countries. It provides information for both the public and health care providers to promote the health of travellers at their travel destination and to prevent the introduction of infectious diseases into Canada on their return. Visit www.travelhealth.gc.ca.

Sanofi Pasteur Limited (formerly known as Aventis Pasteur Limited) is Canada's premier vaccine company, manufacturing or distributing 30 vaccines and immunotherapeutic products, which protect against 17 infectious diseases and common illnesses. Sanofi Pasteur wishes you a safe and healthy trip, and encourages travellers to consult a physician or local travel clinic for vaccination and overall health care advice before departure. Visit www.travelvacs.ca.

Teller International Consultants is a leader in the insurance business. For over 30 years it has specialized in offering complete coverage to Canadians working abroad, including coverage for any special needs posed by a high-risk country of posting or occupation. Call (514) 284-2002, e-mail info@tellerinsurance.com or visit www.tellerinc.com.

At **Transport Canada**, the Dangerous Goods Standards Division of Commercial and Business Aviation is responsible for providing technical advice on the maintenance and development of the Transportation of Dangerous Goods Regulations as they pertain to the transport of dangerous goods by air. Visit www.tc.gc.ca for more information.

Reunion Island	0-800-99-00-16	Turks & Caicos Islands	01-800-744-2580
Romania	01-800-5000	Ukraine	8100077
Russia	810800110012	United Arab Emirates	0-800-141
Senegal	800-3072	United Kingdom	0-800-99-0014
Singapore	8000-100-100	USA - Bell Canada	1-800-496-0664
South Africa	0800-99-0014	USA - Telus	1-800-555-1111
Spain	900-99-00-15	US Virgin Islands	1-800-646-0000
Colombia (Bogotá), Canary Islands, Cuba, Puerto Rico	0-800-99-0015	Venezuela	0-800-100-1100
Sri Lanka	(011) 43-00-77	Vietnam	1201-1010
St. Kitts & Nevis	1-800-744-2580	(Hanoi, Ho Chi Minh, Quang Binh)	
St. Lucia	1-800-744-2580	Virgin Islands (BVI/USVI)	1-800-744-2580
St. Pierre & Miquelon	0-800-99-0016	Zambia	00-897
St. Vincent & the Grenadines	1-800-744-2580	Zimbabwe	00-897
(Kingstown, St. Vincent, St. John's)			
Sweden	020-799-015		
Switzerland	0-800-55-8330		
Syria	0811		
Taiwan	00-801-128-012		
Thailand	001-899-151000		
Trinidad & Tobago	1-800-744-3501		
	(Port of Spain)		
Turkey	00-800-16677		

Macao	0-800-100	New Zealand	000-919
Madagascar	00-800-4277	Nicaragua	1-800-0168
Malaysia	1-800-80-0017	Norway	800-19-111
Malta	800-90-150	(Oslo, Trondheim, Ålesund)	
Martinique	0-800-99-0016	Pakistan	00-800-15-001
Mauritius	01-110	(Karachi, Lahore, Islamabad)	
Mexico	01-800-123-0200	Panama	00-800-0119
Montserrat	1-800-744-2580	Paraguay	008-14-800
Morocco	00-211-0010	(Asunción)	
Netherlands	0-800-022-9116	Peru	800-502-90
New Zealand	000-919	Philippines	10510
(Christchurch, Auckland)		(Manila, Cebu, Davao)	
Nicaragua	1-800-0168	Poland	00-800-1114118
Norway	800-19-111	(Warsaw, Kraków)	
(Oslo, Trondheim, Ålesund)		Puerto Rico	1-800-496-7123
Pakistan	00-800-15-001		
(Karachi, Lahore, Islamabad)			
Panama	00-800-0119		
Paraguay	008-14-800		
(Asunción)			
Peru	800-502-90		
Philippines	10510		
(Manila, Cebu, Davao)			
Poland	00-800-1114118		
(Warsaw, Kraków)			
Puerto Rico	1-800-496-7123		

Guadeloupe	0-800-99-0016	China	108-186
(St. John's, St. Peter's, St. Elizabeth, New Castle)		Colombia	01-800-9-19-0057
Guam	1-888-798-1005	(San Juan)	
Guatemala	9999-198	Costa Rica	0-800-015-116
Guyana	0161	(San José)	
Haiti	161	Croatia	800-90012
Hong Kong	800-96-1100	Czech Republic	800-001-115
Hungary	06-800-07211	Denmark	80-01-00-11
Ireland	800-9010	Dominica	1-800-744-2580
India	00-167	Dominican Republic	1-800-333-0111
Indonesia	001-801-116	Ecuador	1-999-175
or 008-801-116		Egypt	021-365-3643
Iran	Dedicated Phones	(Cairo)	365-3643
Ireland	1-800-558001	Estonia	0800-12011
Israel	1-800-664-105	Fiji	004-890-1005
or 1-80-6765-70		Finland	0-800-110011
(One access from Pakistan territories)		France	0-800-99-0016
Italy	800-17-2213	(Geneva, Paris)	
(Rome, Milan, Naples, Venice, Capri)		French Guyana	0-800-99-0016
Ivory Coast	00-11-00	Gabon	00-012
(Abidjan, San Marino, Monaco, Corsica)		Germany	0-800-888-0014
Jamaica	1-800-222-0016	Ghana	019-233
(Kingston)		Greece	00-800-1611
Japan	00-539-16	Lithuania	8-800-9-00-04
Kenya	0-800-220-114	Luxembourg	800-2-0119
Korea (South)	00-722-015 (KT)		
Lebanon	01-423-915		
Lithuania	8-800-9-00-04		
Luxembourg	800-2-0119		