

2. Number of Employees and Former Employees of DFAIT on the Associations' Committees

	Percentage of associations with employees or former employees of DFAIT on their committees
DFAIT Employees	2%
former DFAIT Employees	Fewer than 1%

3. Awareness of, Use of, and Satisfaction with Federal Government Services

General results

- The associations' average level of satisfaction with all the export-related services listed on the survey is 67 percent.
- On average, the associations use 21.38 percent of the services offered.
- On average, the associations are aware of 48 percent of the services offered.

Associations' rating of services

Services with which the associations are *satisfied to very satisfied*

- Trade Commissioner Service
- Industry Canada's International Trade Centre (ITC)
- New Exporters to Border States (NEBS)
- New Exporters Training and Counselling Program (NEXPRO)
- InfoExport: www.infoexport.gc.ca
- Canada's International Business Strategy (CIBS)
- Strategis Web site
- Canada Economic Development for Quebec Regions
- Canadian Technology Network (CTN)
- Agri-Food Trade Service (ATS)
- Business Development Bank of Canada (BDC)